



2017 ANNUAL REPORT

CHANGING LIVES THROUGH LEARNING,
COMMUNICATION, AND DETERMINATION



WE CHANGE LIVES WITH LITERACY

Literacy DuPage trains volunteer tutors to provide customized, one-on-one instruction for adults who do not know the English language. Our tutors meet learners when and where it's convenient, one-on-one. They set practical goals—communicate with a grocery store checker, apply for a job, read to a child—and discover life-changing results by achieving them. We are a nonprofit, community-based organization in DuPage County, Illinois.

2017 ANNUAL REPORT

CELEBRATING A YEAR OF LEARNING, COMMUNICATION, AND DETERMINATION

It's been quite a year!

Lourdes became a U.S. citizen.

Jorge improved his skills as a kitchen supervisor.

Shaima started a catering business.

Isaura no longer needs an interpreter to speak with her children's teachers.

And these are just four examples of what determined learners have achieved in the past year—changing their lives by learning to communicate in English. Our privilege, at Literacy DuPage, is helping to make these accomplishments possible. We recruit and train the devoted volunteers who provide free tutoring to adults throughout DuPage County.

The pages of this report celebrate the work of *everyone* who represents Literacy DuPage: determined learners, tireless tutors, generous donors, dedicated staff, and committed board members. When we come together, we create opportunity, community, success ... and joy!

Thank you!

Sincerely,

Therese McMahon
Executive Director
Literacy DuPage



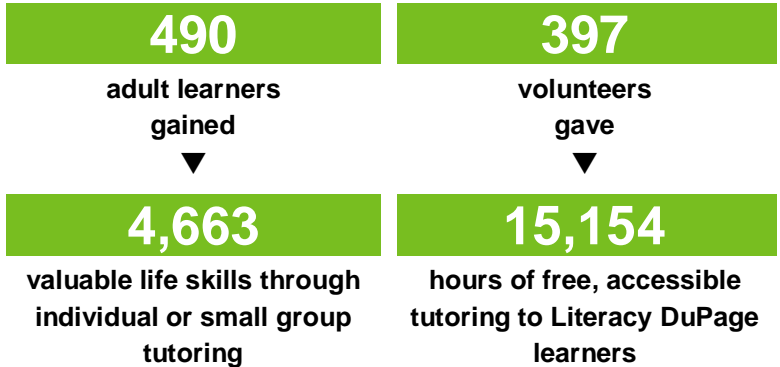
100,000+

DuPage County residents need to improve their English skills. The need for literacy education is enormous.

HOW DO WE MEET THIS ENORMOUS NEED?

Literacy DuPage provides free, customized, one-on-one English language tutoring to adults with low-level skills who have difficulty accessing classroom instruction due to transportation obstacles, work schedules, or lack of childcare. We train volunteer tutors to help their neighbors increase their English skills so they can achieve practical goals like finding a better job, navigating the healthcare system, advocating for their families, or helping their children in school.

Literacy DuPage empowers adults, families, and communities through literacy.

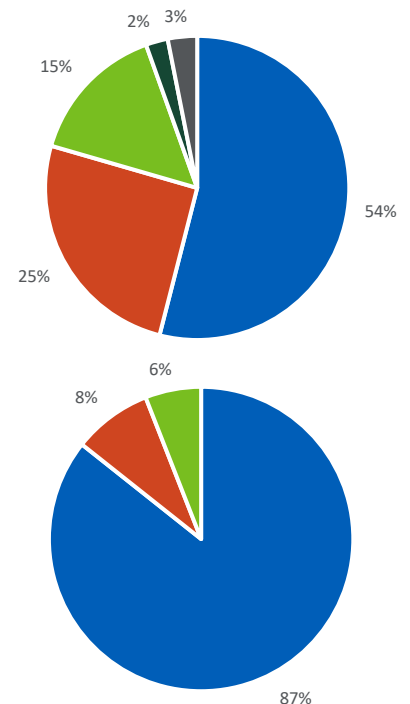


That's what Literacy DuPage accomplished in

2017

OUR 2017 FINANCES

Support & Revenue	
Businesses, Foundations & Organizations	\$173,192
Government Grants	\$81,760
Individual Contributions	\$48,312
Fundraising & Sponsorships	\$7,527
United Way	\$10,000
Total Before Donated Services/In-Kind	\$320,791
Program Service Fees & Other	\$6,265
Donated Services/In-Kind	\$481,930
Total Support & Revenue	\$808,986
Expenses	
Program Services	\$298,523
Fundraising Expenses	\$29,527
Management & General	\$20,963
Total Before Donated Services/In-Kind	\$349,013
Donated Services/In-Kind	\$485,603
Total Expenses	\$834,616
Decrease in Net Assets	\$(25,630)
Net Assets Beginning of Year	\$97,096
Net Assets End of Year	\$71,4666



This statement was prepared based on financial statements audited by Wieland & Company, Inc. Certified Public Accountants, who expressed an unqualified opinion on this year's financials.

OUR COMMUNITY GIVES GENEROUSLY

LITERACY DUPAGE THRIVES ON THE GENEROSITY OF DONORS WHO BELIEVE IN THE POWER OF LANGUAGE TO EMPOWER LIVES, STRENGTHEN FAMILIES AND COMMUNITIES, AND CHANGE THE WORLD. WE THANK THE FOLLOWING INDIVIDUALS AND ORGANIZATIONS FOR SUPPORTING LITERACY DUPAGE IN 2017.

\$5,000 Plus

Carl R Hendrickson Family Foundation
Chicago Tribune Charities, A McCormick Foundation Fund
Colonel Stanley R. McNeil Foundation, Bank of America, N.A., Trustee
Community Memorial Foundation
Dollar General Literacy Foundation
DuPage County Human Services
DuPage Foundation
Exchange Club of Naperville
Illinois State Library, a Division of the Office of the Secretary of State
Ronald L. McDaniel Foundation
The Alfred Bersted Foundation

\$2,500 to \$4,999

City of Naperville
Ecolab
Steven Laughman
Stephen & Betty Rae Smith

\$1,000 to \$2,499

Patti & David Bernhard
DHJJ Cares Fund
Giving DuPage
Lisa Greenfield
Julio Lara
MCS Foundation
Naperville Jaycees
Robert Sheets
Robert & Sue Talbot
Laura Temple

\$500 to \$999

Blistex Inc.
Comcast

Dan Dahlke
Jean & Frank Demas
Mary Anne Doran
John Drake
First United Methodist Church of Downers Grove
Frances E Streit Foundation Trust
H. Susan Jones Charitable Fund of the DuPage Foundation
Mary Rose Hennessy
Mike & Mary Hutchinson
Cathy & James Kakuska
Lisa & Sheridan Lam
Louise Ingalls MacArthur Fund of the DuPage Foundation
Meghan Moreno
Dave Moser
Anita Neal
Linda Nolten
Beth & Jim Nyland
Reese Family Charitable Foundation
Rotary Club of Lisle
Lia Rubino
Joe Sarnicki
United Way of Greater Atlanta
Celeste Wagner

\$250 to \$499

Anne Albrecht
Ball Horticultural Co.
Dr. John Dainauskas
Lisa & Richard Dickson
Susan Duteau
Gail Brown & Jim Fisher
Alan Flint
Friends of the Glenside Library
GE Foundation
John & Pamela Kaprales
John Krallmann
Paul Lindholm

Lisle Library District
Stephanie & Thomas Marsh
Madeleine McAfee
James & Barbara McLean
Harry & Barbara McPherson
Caly Meyers
Salem Mize
Montini Catholic High School
Betsy & Peter Nassos
Arthur Nicholas
William Schmid
Coleman & Deborah Tuggle
Walmart - Naperville
Ada & Tim Zingelman

\$100 to \$249

Ken & Annabel Bergman
Jennifer Biancardo
Mary Ellen Bjorkam
Nancy Brown
Charles Carey
Cathleen Grady Charitable Fund
Ronald & Elizabeth Chin
Joanne Corpus
Nancy & Bryan Deaton
Emily Demarco
Katherine Demas
Carl Fausey
Bill & Carol Forssander
Karen Fuist
Marilyn Gebhardt
Cathy & Jonathan Gottlieb
James Gray
Nancy & Thomas Gray
Jane Fraser & Richard Grossi
Pauline Happe
James Hendrickson
Mark Howenstine
Julie Humphrey
Kevin Hutchinson
Eileen & James Hutchinson
Catherine Huxley

Christine Igo
Imagination
Cristiana Jacobs
Mary Jarvis
Cindy Kepner
Kiwanis Club of Wheaton
Michael Kreloff
Kate Mallon & Edward Lesniak
Nicole Lindner
Rick Lochner
Amy & David Lullo
Brigid & Ewing Lusk
Marco & Kimberly Masini
William Masters
Debra McCraw
Diana McGarr
Therese McMahan
Therese McManus
Deborah McManus
Kenn Miller
Wanda Mitchell
Mark Munoz
Naperville Running Company
Remu Ogaki
Tonya O'Hern
Doug Portmann
Karen & Tom Pulver
Karin Rettger
Dave & Barb Reynolds
Robert Ropars
Mary Rusk
Dawn & Eric Schubert
Bonnie Scott-Christensen
Katharine Seelig
Carole Serauskis
Mary Sheahen
Shure Incorporated
Alice & Daniel Sisbarro
Mary Smid
Robin Spadoni
Steven Spoerl
Pat Steck
Stellco Properties
Ava Sussan
Tom & Ingrid Temple
Lisa & Mike Thackeray
United Way of the Midlands
Amy Waters
Tom & Mickey Wendorf
Sandra Whitmer
Anne Wick
Margaret & Brian Wilson

Friends

Louise Acosta
Nancy Alaks
Bridget Albiero
Carol Alsip
Hon. Janice Anderson
Don Anderson
April Armstrong
Kristin Asimakoupoulos
Margaret & James Bain
Patricia Barker
Lois Bates
Arlene Berry
Reed & America Bible
Anne Bobb
Cynthia Boone
Sandra Brennan
Stephanie & Jeff Bryk
Carol Stream Public Library
Julie Caulfield
Mary Ellen Chabalowski
Tammy Chabowski
Chesapeake Bay Area CFC
Stephen Childress
Gail Clark
Sue Clark
McKenzie Collier
Bradley Conant
Leona & Fred Conforti
Susan & Tom Craighead
Lisa Cruse
Robert Curran
Jessica Demas
Laurenel Driscoll
Betty Duda
Kelli Dudley-Boyden
Ana Aguilera & Charles Duncan
Liz Eischeid
Kristi Erickson
Whitney Fleming
Norma Fredrickson
Jana & Pete Gabrione
Deborah Gaither
Gary Gittleson
Colleen Gjataj
Rini Green
Louise Grobl
Bradley Guimont
Eileen & James Hall
Anna Harkins
Maureen Hartigan
Sandra Hayes
Brenda Henry

Clyde & Carol Hestand
Tim Hladky
Sang Hoon Lee
Danielle Hoover
Brian Hutchinson
I Support Community, NFP
IBM Employee Services Center
Indian Head Park Woman's
Club
Joanne Janssen
Tim Jedlicka
Jeffrey Jhee
Jones Lang LaSalle
Gail Kaplan
Andrea & Thain Karr
Diane Kelley
Patrick Kelsch
Margaret Kiefer
Cindy King
Rebecca Knooihuizen
Patricia Kocher-Cowan
Alison LaFortune
Mary Larocca
Aires Lawlor
Elizabeth Layden
Sang Yup & Jacqueline Lee
Taeck Rae Lee
Matthew Litoborski
Angela Loveless
Rebecca Lyon
Raymond Janik & Lynne
MacKinney
Ernesto & Josephine Manuel
Joseph Martin
Anee Martin
Rita & Tom Mathern
Lawrence Maucieri
Laura McGrath
Michael McMahan
Marlene McMahan
Cornelius McManus
Neil McManus
Rebecca Meredith
Denise Meyer
Wendy Miller
Rose Minalt
Sandra Murphy
Julie Niles
Tony O'Connell
Hedy Pajonk
Palma Pellegrini
Denise Pfaucht
Lupe Phillips
Mary Joyce & Leroy Pickett

Korrine Potter
Kathy Presperin
Kristina Purdy
Margaret Trepal & Frances
Radencic
Preetinder Singh & Sarv Raj
Kathy Ressler
Amy Reynolds
Eric Reynolds
Neil & Marilyn Ringquist
Laura & Ed Rivas
Lynn & Dave Robertson
Kathy Rusk
Joseph Rusk
Lauren Rusk
Sarah Rusk
Maggie Rusk
Douglas Florzak & Loretta
Rusky
Deborah Savegnago
Linda & Harvey Segal
Helen Serafin
Patrick & Katie Shay
Susan Shay
Kevin Shay
Esther Simonson
Ray Skowron
Justine Slama
Drew Smith
Anthony So
Deborah Sperner
David Spinola
Jan Starr
Mary Jane Stodola
Stanley Swiniarski
Jessica Taldone
Paul Teppema
Earl & Denise Thompson
Kim & Leo Tierney
Antoinette Tuscano
Robert Viola
Bradley Webb
William White

Wendy Wu
Kevin Zaker

Recognition Luncheon Sponsors

EVENT SPONSORS

Comcast
Ronald L. McDaniel Foundation

TABLE SPONSORS

Ball Horticultural Co.
Friends of the Glenside Library
Lisle Library District
RPC Leadership Associates,
Inc.
Stellco Properties, LLC

Reading Between the Wines Sponsors

EVENT SPONSORS

Eli's Cheesecake
Southern Glazer's Wine and
Spirits
WDCB 90.9 FM Jazz

SPECIAL THANKS

The Life Trio

TABLE SPONSORS

Patti Bernhard
Jean Demas
Lisa Greenfield
Mary Rose Hennessy
Diana McGarr
Meghan Moreno
Beth & Jim Nyland
Robert Sheets
Betty Rae & Steve Smith
Celeste Wagner

In-Kind Donations

Angelo Caputo's Corporate
Office
Cabernet & Company

Chicago Tribune Company
Costco - Bolingbrook
Costco - Oak Brook
Lisa Cruse
Dan Dahlke
Daily Herald Media Group
Cathie Darnell
Jean & Frank Demas
Lisa & Richard Dickson
Eli's Cheesecake Company
Frugal Muse Books, Music &
Videos
Green Earth Institute
Lisa Greenfield
Dick Hayes
Amy Hohulin
House of Graphics
Imagination
Jeans & A Cute Top Shop
Cailean Krasowski
Julio Lara
Lewis University
Lynfred Winery
Murphy Roche Irish Music Club
Nature's Best Cafe
Raymes Steak and Fish House
Rises to Heights Public
Adjuster Group
Sal's Beverage World
Southern Glazer's Wine &
Spirits
Spring Wine & Spirits
Stabile Investment
Management
Robert & Sue Talbot
Laura Temple
The Life Trio
Trader Joe's
20 West Wine & Spirits
WDCB 90.9 FM Jazz
Margaret & Brian Wilson

TRUE STORIES OF CHANGED LIVES

HER CHILDREN ALL SPOKE ENGLISH. NOW SHE CAN TOO.

Lourdes wanted to be involved in her children's education but struggled to communicate with her kids and their teachers in

English. She also wanted to become a U.S. citizen, but needed stronger English to pass the citizenship exam.

Lourdes asked Literacy DuPage for help.

Matched with tutor Lynn, she set two goals: (1) to become

a U.S. citizen, and (2)

to interact in English with her children and be an advocate for them in the educational system.

Ten months later, she was ready.

"I will never forget the moment Lourdes sent me the message that she had passed her citizenship test," said Lynn. "I'm not sure I have ever experienced the emotions I felt that day. Simply awesome!"

Lourdes *can* express her feelings: "I am a participant now rather than an outsider. Walls have been knocked down. I am more involved with my children's school and their schoolwork. My children all speak English with each other, and now I can too! I feel proud."



SHE WANTED KNOWLEDGE, AND WITH KNOWLEDGE CAME POWER.

Literacy tutor Allison recalls meeting her learner Isaura for the first time. From the start, Allison was impressed.

"Isaura showed a commitment to be present and to learn—even though it wasn't easy for her," said Allison. "She had a new baby as well as three older children. I admired Isaura's determination to transport herself and her daughter to our weekly meetings at the library."

Isaura diligently completed her homework and willingly would take on more, said Allison. She knew that learning to speak English better could be a game changer in her life. She saw an opportunity to become a more informed employee and a more knowledgeable parent who could help her children do *their* best by asking questions about their school and homework.

"Isaura wanted to gain knowledge, and with knowledge came power," said Allison. "My student, who became my friend, taught me where there's a will, there's a way."



Literacy DuPage Leadership

Executive Director: Therese McMahon; Program Director: Carol Garcia

Board of Directors: Janice Anderson; Patti A. Bernhard; Dan Dahlke; Jean Demas; Lisa Greenfield; Grant McKay; Beth Nyland; Joseph Sarnicki; Bob Talbot



VISION

Empowering adults, families, and communities through literacy

MISSION

Helping adults achieve their goals through accessible, customized tutoring in English

STRATEGIC INITIATIVES

We welcome your involvement in growing the good we can do. We are focused on:

1. IMPACT

Increase our impact in DuPage County by doubling the number of active learners by the end of 2021.

2. FUNDING

Grow and diversify our funding sources. Reduce our dependence on grants. Increase individual donor and events giving.

3. CULTURE

Create an exceptional place to volunteer and work. Improve the efficiency, effectiveness, and accessibility of our programs and organization, with particular focus on tutor effectiveness.

Literacy DuPage

www.literacydupage.org
24W500 Maple Avenue, Suite 214
Naperville, IL 60540
info@literacydupage.org | 630.416.6699