2017 ANNUAL REPORT

CHANGING LIVES THROUGH LEARNING, COMMUNICATION, AND DETERMINATION
2017 ANNUAL REPORT
CELEBRATING A YEAR OF LEARNING, COMMUNICATION, AND DETERMINATION

It’s been quite a year!

-Lourdes became a U.S. citizen.

-Jorge improved his skills as a kitchen supervisor.

-Shaima started a catering business.

-Isaura no longer needs an interpreter to speak with her children’s teachers.

And these are just four examples of what determined learners have achieved in the past year—changing their lives by learning to communicate in English. Our privilege, at Literacy DuPage, is helping to make these accomplishments possible. We recruit and train the devoted volunteers who provide free tutoring to adults throughout DuPage County.

The pages of this report celebrate the work of everyone who represents Literacy DuPage: determined learners, tireless tutors, generous donors, dedicated staff, and committed board members. When we come together, we create opportunity, community, success … and joy!

Thank you!

Sincerely,

Therese McMahon
Executive Director
Literacy DuPage
DuPage County residents need to improve their English skills. The need for literacy education is enormous.

HOW DO WE MEET THIS ENORMOUS NEED?

Literacy DuPage provides free, customized, one-on-one English language tutoring to adults with low-level skills who have difficulty accessing classroom instruction due to transportation obstacles, work schedules, or lack of childcare. We train volunteer tutors to help their neighbors increase their English skills so they can achieve practical goals like finding a better job, navigating the healthcare system, advocating for their families, or helping their children in school.

Literacy DuPage empowers adults, families, and communities through literacy.

- 490 adult learners gained
- 397 volunteers gave
- 4,663 valuable life skills through individual or small group tutoring
- 15,154 hours of free, accessible tutoring to Literacy DuPage learners

That’s what Literacy DuPage accomplished in 2017

OUR 2017 FINANCES

Support & Revenue
- Businesses, Foundations & Organizations $173,192
- Government Grants $81,760
- Individual Contributions $48,312
- Fundraising & Sponsorships $7,527
- United Way $10,000

Total Before Donated Services/In-Kind $320,791
- Program Service Fees & Other $6,265
- Donated Services/In-Kind $481,930

Total Support & Revenue $808,986

Expenses
- Program Services $298,523
- Fundraising Expenses $29,527
- Management & General $20,963

Total Before Donated Services/In-Kind $349,013
- Donated Services/In-Kind $485,603

Total Expenses $834,616
- Decrease in Net Assets $(25,630)
- Net Assets Beginning of Year $97,096

Net Assets End of Year $71,466

This statement was prepared based on financial statements audited by Wieland & Company, Inc. Certified Public Accountants, who expressed an unqualified opinion on this year’s financials.
OUR COMMUNITY GIVES GENEROUSLY


$5,000 Plus
Carl R Hendrickson Family Foundation
Chicago Tribune Charities, A McCormick Foundation Fund
Colonel Stanley R. McNeil Foundation, Bank of America, N.A., Trustee
Community Memorial Foundation
Dollar General Literacy Foundation
DuPage County Human Services
DuPage Foundation
Exchange Club of Naperville
Illinois State Library, a Division of the Office of the Secretary of State
Ronald L. McDaniel Foundation
The Alfred Bersted Foundation

$500 to $999
Blistex Inc.
Comcast
Dan Dahlke
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John Drake
First United Methodist Church of Downers Grove
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Mary Rose Hennessy
Mike & Mary Hutchinson
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Louise Ingalls MacArthur Fund of the DuPage Foundation
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Anita Neal
Linda Norlen
Beth & Jim Nyland
Reese Family Charitable Foundation
Rotary Club of Lisle
Lia Rubino
Joe Sarnicki
United Way of Greater Atlanta
Celeste Wagner

$2,500 to $4,999
City of Naperville
Ecolab
Steven Laughman
Stephen & Betty Rae Smith

$1,000 to $2,499
Patti & David Bernhard
DHJJ Cares Fund
Giving DuPage
Lisa Greenfield
Julio Lara
MCS Foundation
Naperville Jaycees
Robert Sheets
Robert & Sue Talbot
Laura Temple

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Ball Horticultural Co.
Dr. John Dainauskas
Lisa & Richard Dickson
Susan Duteau
Gail Brown & Jim Fisher

$100 to $249
Ken & Annabel Bergman
Jennifer Biancardo
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Nancy Brown
Charles Carey
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Joanne Corpus
Nancy & Bryan Deaton
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Katherine Demas
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Marilynn Gebhardt
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Jane Fraser & Richard Grossi
Pauline Happe
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Julie Humphrey
Kevin Hutchinson
Eileen & James Hutchinson
Catherine Huxley
Christine Igo
Imagination
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Mary Jarvis
Cindy Kepner
Kiwanis Club of Wheaton
Michael Krelow
Kate Mallon & Edward Lesniak
Nicole Lindner
Rick Lochner
Amy & David Lullo
Brigid & Ewing Lusk
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William Masters
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Diana McGarr
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Deborah McManus
Kenn Miller
Wanda Mitchell
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Naperville Running Company
Remu Ogaki
Tonya O’Hern
Doug Portmann
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Karin Rettger
Dave & Barb Reynolds
Robert Ropars
Mary Rusk
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Bonnie Scott-Christensen
Katharine Seelig
Carole Serauskis
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Jeffrey Jhee
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Gail Kaplan
Andrea & Thain Karr
Diane Kelley
Patrick Kelsch
Margaret Kiefer
Cindy King
Rebecca Knooihuizen
Patricia Kocher-Cowan
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Hedy Pajonk
Palma Pellegrini
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Korrine Potter
Kathy Presperin
Kristina Purdy
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Helen Serafin
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Esther Simonson
Ray Skowron
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Drew Smith
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Mary Jane Stodola
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Wendy Wu
Kevin Zaker

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Stellco Properties, LLC

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EVENT SPONSORS
Eli's Cheesecake
Southern Glazer's Wine and Spirits
WDCB 90.9 FM Jazz

SPECIAL THANKS
The Life Trio

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Lisa Greenfield
Mary Rose Hennessy
Diana McGarr
Meghan Moreno
Beth & Jim Nyland
Robert Sheets
Betty Rae & Steve Smith
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Murphy Roche Irish Music Club
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Raymes Steak and Fish House
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Sal's Beverage World
Southern Glazer's Wine & Spirits
Spring Wine & Spirits
Stabile Investment Management
Robert & Sue Talbot
Laura Temple
The Life Trio
Trader Joe's
20 West Wine & Spirits
WDCB 90.9 FM Jazz
Margaret & Brian Wilson

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**TRUE STORIES OF CHANGED LIVES**

**HER CHILDREN ALL SPOKE ENGLISH. NOW SHE CAN TOO.**

Lourdes wanted to be involved in her children’s education but struggled to communicate with her kids and their teachers in English. She also wanted to become a U.S. citizen, but needed stronger English to pass the citizenship exam.

Lourdes asked Literacy DuPage for help. Matched with tutor Lynn, she set two goals: (1) to become a U.S. citizen, and (2) to interact in English with her children and be an advocate for them in the educational system.

Ten months later, she was ready.

“I will never forget the moment Lourdes sent me the message that she had passed her citizenship test,” said Lynn. “I’m not sure I have ever experienced the emotions I felt that day. Simply awesome!”

Lourdes can express her feelings: “I am a participant now rather than an outsider. Walls have been knocked down. I am more involved with my children’s school and their schoolwork. My children all speak English with each other, and now I can too! I feel proud.”

**SHE WANTED KNOWLEDGE, AND WITH KNOWLEDGE CAME POWER.**

Literacy tutor Allison recalls meeting her learner Isaura for the first time. From the start, Allison was impressed.

“Isaura showed a commitment to be present and to learn—even though it wasn’t easy for her,” said Allison. “She had a new baby as well as three older children. I admired Isaura’s determination to transport herself and her daughter to our weekly meetings at the library.”

Isaura diligently completed her homework and willingly would take on more, said Allison. She knew that learning to speak English better could be a game changer in her life. She saw an opportunity to become a more informed employee and a more knowledgeable parent who could help her children do their best by asking questions about their school and homework.

“Isaura wanted to gain knowledge, and with knowledge came power,” said Allison. “My student, who became my friend, taught me where there’s a will, there’s a way.”

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**Literacy DuPage Leadership**

Executive Director: Therese McMahon; Program Director: Carol Garcia

Board of Directors: Janice Anderson; Patti A. Bernhard; Dan Dahlke; Jean Demas; Lisa Greenfield; Grant McKay; Beth Nyland; Joseph Sarnicki; Bob Talbot
VISION
Empowering adults, families, and communities through literacy

MISSION
Helping adults achieve their goals through accessible, customized tutoring in English

STRATEGIC INITIATIVES
We welcome your involvement in growing the good we can do. We are focused on:

1. IMPACT
Increase our impact in DuPage County by doubling the number of active learners by the end of 2021.

2. FUNDING
Grow and diversify our funding sources. Reduce our dependence on grants. Increase individual donor and events giving.

3. CULTURE
Create an exceptional place to volunteer and work. Improve the efficiency, effectiveness, and accessibility of our programs and organization, with particular focus on tutor effectiveness.

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